

STAFF REPORT



MEETING DATE:	December 14, 2023
SUBJECT:	Receive Update on ShastaConnect Transit Services for Fiscal Year 2023/24
AGENDA ITEM:	7-6
STAFF CONTACT:	Jennifer Pollom, AICP, Senior Transportation Planner

STAFF RECOMMENDATION:

It is recommended that the board of directors receive a ShastaConnect update for Fiscal Year (FY) 2023/24.

DISCUSSION:

SRTA contracts with Dignity Health Connected Living (DHCL) for specialized on-demand ridesharing transit service in Shasta County including:

1. Monday through Friday (weekday) in rural Shasta County, including within:
 - a. The Redding Area Bus Authority (RABA) service area where services are not currently provided and for those who are ineligible for RABA's complimentary paratransit services but are unable to ride fixed route service; and
 - b. The Intermountain Area communities of Burney, Cassel, Fall River Mills, and McArthur; and
2. Sundays in the cities of Anderson, Redding, and Shasta Lake, as RABA does not operate on Sundays.

A summary of service performance through October 2023 is attached.

OTHER AGENCY INVOLVEMENT:

SRTA discusses and coordinates services with DHCL and RABA as needed to meet rider needs. RABA introduced a flex route service (Route 15) to serve the Veterans Clinic, Veterans Home, and Redding Regional Airport in October. ShastaConnect services were scaled back in that area to reduce trip request conflicts.

FISCAL IMPACT:

Fiscal information is based on invoices received from DHCL. SRTA staff time is budgeted in the Overall Work Program, and SRTA received a new Low Carbon Transit Operations Program grant award for both weekday and Sunday service (attachment B) dated October 27, 2023.

Weekday On-Demand Rideshare Service – Weekday transit services are funded through SRTA's annual five percent set-aside from the Local Transportation Fund (LTF) for consolidated transportation services agency (CTSA) services, Low Carbon Transit Operations Program (LCTOP) grants, and SGR funds. Fares are currently offset via LCTOP-funded free/reduced fare program; DHCL is working to reintroduce fares in 2024. Operational costs for FY 2023/24 through October 2023, totaled \$252,093.01.

Sunday On-Demand Transit Service – Sunday service is funded via LCTOP grants. Administration and operational costs for FY 2023/24 through October 2023, totaled \$57,932. An LCTOP balance of \$290,946.36, including the new grant award, remains for eligible operations, software, and outreach. Remaining LCTOP funds will be spent on Sunday On-Demand Transit Service only and may be rolled over into a future fiscal year, with Caltrans approval.

A blue ink signature of Sean Tiedgen, written in a cursive style.

Sean Tiedgen, AICP, Executive Director

Attachment:

A: ShastaConnect Service Performance Metrics – Fiscal Year 2023/24

B: Letter from Caltrans for Low Carbon Transit Operations Program (LCTOP) project awards

ShastaConnect Service Performance Metrics – Fiscal Year 2023/24

Table 1: Sunday On-Demand Transit Trips

Month	Total Passenger Trips	Operating Days in Month	Avg. Daily Passenger Trips	Ridesharing Trip % ¹	Avg. Trip Length (miles)	Avg. Ride Time (minutes)
July 2023	298	5	60	17.0%	5.0	13.8
Aug. 2023	237	4	59	15.1%	5.2	14.3
Sept. 2023	243	4	61	21.6%	5.2	14.1
Oct. 2023	250	5	50	11.6%	5.0	13.8
Nov. 2023	-	-	-	-	-	-
Dec. 2023	-	-	-	-	-	-
Jan. 2024	-	-	-	-	-	-
Feb. 2024	-	-	-	-	-	-
Mar. 2024	-	-	-	-	-	-
Apr. 2024	-	-	-	-	-	-
May 2024	-	-	-	-	-	-
June 2024	-	-	-	-	-	-
Total/Average	1,028	18	57	16.3%	5.1	14.0

Table 2: Weekday On-Demand Rideshare Service Trips

Month	Total Passenger Trips	Operating Days in Month	Avg. Daily Passenger Trips	Ridesharing Trip % ²	Avg. Trip Length (miles)	Avg. Ride Time (minutes)
July 2023	1,346	20	67.3	13.1%	8.2	19.5
Aug. 2023	1,611	23	70.04	12.3%	7.8	19.0
Sept. 2023	763	20	38.15	17.0%	8.7	21.4
Oct. 2023	896	22	40.73	14.0%	8.3	19.0
Nov. 2023	-	-	-	-	-	-
Dec. 2023	-	-	-	-	-	-
Jan. 2024	-	-	-	-	-	-
Feb. 2024	-	-	-	-	-	-
Mar. 2024	-	-	-	-	-	-
Apr. 2024	-	-	-	-	-	-
May 2024	-	-	-	-	-	-
June 2024	-	-	-	-	-	-
Total/Average	4,616	105	44	14.1%	8.3	19.7

¹ “Ridesharing Trip %” refers to the percent of vehicle revenue miles where more than one passenger (not including the driver) was riding on the same service vehicle. This may be a group of riders or two or more individuals requesting a ride and riding at the same time on the same vehicle.

California Department of Transportation

DIVISION OF LOCAL ASSISTANCE
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October 27, 2023

Sean Tiedgen
Executive Director
Shasta Regional Transportation Agency (SRTA)
1255 East Street, Suite 202
Redding, CA 96001

Dear Sean Tiedgen,

Congratulations! Your FY22-23 Low Carbon Transit Operations Program (LCTOP) project meets the guidelines of the program and has been authorized for funding. The California Department of Transportation (Caltrans), in coordination with the California Air Resources Board, reviewed the project(s) listed below and have determined they meet the requirements for funding. The funding will be allocated directly to you, the lead agency, by the State Controller's Office.

22-23-D02-008	ShastaConnect Sunday On-Demand Transit Service Expansion Project (Year 4)	\$234,627
22-23-D02-009	ShastaConnect Consolidated Transportation Services Agency Service Expansion Project (Year 3)	\$142,358

Please use the project ID number listed above on all future correspondence with Caltrans LCTOP including all project activity reports, corrective action plans and final reports. A list of awarded FY 22-23 projects will be posted on the LCTOP website (<http://www.dot.ca.gov/drmt/splctop.html>) along with project summaries.

Should you have any questions, please feel free to contact LCTOP Program Manager Erik Reitz, by phone at 916-216-7982 or by email at erik.reitz@dot.ca.gov

Sincerely,

A handwritten signature in blue ink that reads 'Wendy King'.

Wendy King
Office Chief
Transit Grants and Contracts
Division of Local Assistance
California Department of Transportation



"Provide a safe and reliable transportation network that serves all people and respects the environment"

