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Daniel S. Little, Executive Director

AGENDA

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

Shasta Senior Nutrition Programs

100 Mercy Oaks Drive

Redding, CA 96003

Wednesday, March 18, 2015, 1:30 p.m.-3:00 p.m.

Item	Topic	Time Allotted	Presenter
1	Call to Order and Introductions	1:30 p.m.	Chair
2	Public Comment Period (Limit 3 minutes per speaker)	1:35-1:40 p.m.	Chair
	<i>No action or discussion shall be made on any item not appearing on the noticed agenda. Members and staff may briefly respond to statements made or questions proposed by persons exercising their public testimony. (Government Code 54954.2 (2)). The council may direct staff to place a matter of business on a future agenda. The council or staff may ask a question for clarification</i>		
4	Consider Approval of January 28, 2015, SSTAC Meeting Notes	1:40 -1:45 p.m.	Chair
5	Burney Express Expansion of Service Update	1:45 -2:00 p.m.	Shasta Co.
6	SRTA Update • Unmet Needs Outreach Update - Shasta Transit Brainstorm - Shasta Transit Snapshot - Shasta Transit Priorities Survey (see attached) • Transit Coordination Discussion - Transit Coordination Initial Steps - Brainstorming for the Transportation Coordination Database (see attached) - Shasta Coordinated Transportation Plan	2:00-2:20 p.m.	SRTA
7	Transit Operator Updates • RABA • SSNP • Other Member Updates	2:20-2:40 p.m.	All
8	Opportunity Center - Introduction of Services (5th in series of SSTAC member introductions)	2:40-3:00 p.m.	Del Lockwood
9	Adjourn	3:00 p.m.	Chair

MEMBERSHIP:

Kay Hudelson	-	Golden Umbrella
Debbie McClung	-	Shasta Senior Nutrition Programs
Lisa White	-	Shasta Senior Nutrition Programs
Chuck Aukland	-	Redding Area Bus Authority
Kao Saechao	-	Far Northern Regional Center
Sue Wolf	-	Shasta County HHSA/Regional Services
Del Lockwood	-	Shasta County HHSA/Opportunity Center
Mike Harding	-	We Care A Lot
Steve Smith	-	Help Inc.
Hallie Fonseca	-	Veolia Transportation
Sue Crowe	-	Shasta County Department of Public Works
Cindy Dodds	-	Tri-Counties Community Network

UNAPPROVED MEETING NOTES

Shasta Regional Transportation Agency

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

Shasta Senior Nutrition Programs
100 Mercy Oaks Drive
Redding, CA 96002
Wednesday, January 28, 2015
1:30 p.m.

(NOTE: These notes are not intended to serve as a transcript or verbatim record of the proceedings of the Social Services Transportation Advisory Council, but rather as a record of the meeting time, place, attendance, and the order and general nature of the Advisory Council discussion, deliberations, and actions taken, if any.)

The following members were present:

Hallie Fonseca	-	TransDev Transportation
Sue Crowe	-	Shasta County Department of Public Works (DPW)
Kay Hudelson	-	Golden Umbrella
Lisa White	-	Consolidated Transportation Service Agency (CTSA)
Cindy Dodds	-	Tri-Counties Community Network
Steve Smith	-	Help, Inc.
Chuck Aukland	-	Redding Area Bus Authority (RABA)
Debbie McClung	-	Shasta Senior Nutrition Programs (SSNP)
Del Lockwood	-	Shasta County HHSA/Opportunity Center
Sue Wolf	-	Shasta County HHSA

The following members were absent:

Kao Saechao	-	Far Northern Regional Center
Michael Harding	-	We Care A Lot/Far Northern Regional Center

The following nonmembers were present:

Keith Williams	-	Shasta Regional Transportation Agency Staff
Janie Coffman	-	Shasta Regional Transportation Agency Staff
Marci Gonzalez	-	Caltrans District 2
Sarah Grant	-	Redding Area Bus Authority
Rachelle Russell	-	Shasta County Department of Public Works (DPW)

1. Call to Order and Introductions:

Chair Sue Crowe called the meeting to order at 1:35 p.m.

2. Public Comment Period (Limit Three Minutes per Speaker):

No comments.

3. SSTAC Election of Chair and Vice-Chair:

By motion made, seconded, and passed unanimously, Hallie Fonseca was voted chair and Steve Smith vice-chair for calendar year 2015.

4. Consider Approval of November 19, 2014, SSTAC Meeting Notes:

By motion made and seconded the minutes passed unanimously.

5. Burney Express Survey Results:

Keith Williams: In order of preference, survey respondents want 1) additional bus trips in the afternoon; 2) Saturday service; 3) service to Fall River Mills.

Sue Crowe: There were about 215 responses. The "reasonable to meet" criteria must be met.

Del Lockwood: It's possible ridership will go up with the expansion of service.

6. SRTA Update:

Keith Williams: The 2015/16 Unmet Transit Needs process has officially begun. The process is restructured this year to include more public outreach.

Keith Williams: In an effort to improve transit coordination, SRTA would like to get input from SSTAC members on what your riders needs are and what services are currently available to them through your service.

7. Transit Operator Updates:

Chuck Aukland (RABA): Will hopefully implement the first phase of the Short-Range Transit Plan in March with full implementation by summer. Fiscal year 2013/2014 showed an increase in ridership of about 3%. However, currently it has possibly plateaued, so it will be interesting to see what happens when the transit plan is implemented.

Sarah Grant (RABA): Automatic Vehicle Locators will be on the buses by March. RABA will soon have an interactive map on their website.

Lisa White (SSNP): There will be a California Highway Patrol inspection tomorrow.

Debbie McClung (SSNP): Have been working on the SRTA agreement.

Hallie Fonseca (TransDev Transportation): Finding drivers for the Burney Express is difficult.

Del Lockwood (HHSA/Opportunity Center): The transit shelter in front of the Opportunity Center is now completed.

Cindy Dodds (Tri-Counties Community Network): The volunteer driver program paperwork is currently at Mayers Memorial Hospital.

Marci Gonzalez (Caltrans D2): First Class Shuttle received their vehicle. Michelle Millette has retired.

8. Shasta County Public Works –Introduction of Services:

Sue Crowe: Explained the various tasks that the Shasta County Department of Public Works performs.

Adjourn:

There being no further business, Hallie Fonseca adjourned the meeting at 2:49 p.m.

Respectfully submitted,

Janie Coffman
Recording Secretary

Shasta Transit Brainstorm Survey - Prioritizing Transit Service

This year's Shasta Transit Brainstorm has generated many great ideas for improved transit service in Shasta County. For any new service to succeed, it needs enough riders to support it, and that's where **YOU** come in. We need you to take this survey to provide us an idea which services are in highest demand and most likely to be used.

If information is needed in another language, contact (530) 262-6190. Si se necesita información en español, llame (530) 262-6190.

1. Which are your top five transit service improvements?

	1st Choice	2nd Choice	3rd Choice	4th Choice	5th Choice
Sunday service	☐	☐	☐	☐	☐
More frequent buses	☐	☐	☐	☐	☐
Expand service hours of operation	☐	☐	☐	☐	☐
Bus stop at Travel Centers of America on Knighton Rd.	☐	☐	☐	☐	☐
Bus stop at Churn Creek and Alrose	☐	☐	☐	☐	☐
Service to Mountain Gate	☐	☐	☐	☐	☐
Service to Red Bluff	☐	☐	☐	☐	☐
Expanded service to Shingletown	☐	☐	☐	☐	☐
Expanded service to Cottonwood	☐	☐	☐	☐	☐
Improve on-time service	☐	☐	☐	☐	☐
More direct routes	☐	☐	☐	☐	☐

2. Which routes should have buses running every 30 minutes? (Please rate your top 3)

	First Choice	Second Choice	Third Choice
Route 1	☐	☐	☐
Route 3	☐	☐	☐
Route 4	☐	☐	☐
Route 5	☐	☐	☐
Route 6	☐	☐	☐
Route 7	☐	☐	☐
Route 11	☐	☐	☐
Route 14	☐	☐	☐
Airport Express	☐	☐	☐

Other (please specify)

Shasta Transit Brainstorm Survey - Prioritizing Transit Service

3. If transit service hours were increased, would you prefer more hours:

4. Where would you ride the bus to? (Check all that apply)

- ☐ Work
- ☐ School
- ☐ Medical Appointments
- ☐ Social Service Appointments
- ☐ Visit Friends or Family
- ☐ Shopping
- ☐ Other (please specify)

5. What is your age?

- ☐ 14 or younger
- ☐ 15-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65 or older

6. Does the survey respondent have (Check all that apply):

- ☐ Serious difficulty hearing, or is the survey respondent deaf?
- ☐ Serious difficulty seeing even when wearing glasses, or is this person blind?
- ☐ Serious difficulty concentrating, remembering, or making decisions because of a physical, mental, or emotional condition?
- ☐ Serious difficulty walking or climbing stairs?
- ☐ Difficulty dressing or bathing?
- ☐ Difficulty doing errands alone such as visiting a doctor's office or shopping because of a physical, mental, or emotional condition?
- ☐ This question does not apply to me.

Other (please specify)

Shasta Transit Brainstorm Survey - Prioritizing Transit Service

7. What is the total income earned by all members of your household last year?

- ☐ \$0 to \$9,999
- ☐ \$10,000 to \$24,999
- ☐ \$25,000 to \$49,999
- ☐ \$50,000 to \$74,999
- ☐ \$75,000 to \$99,999
- ☐ \$100,000 to \$124,999
- ☐ \$125,000 to \$149,999
- ☐ \$150,000 to \$174,999
- ☐ \$175,000 to \$199,999
- ☐ \$200,000 and up
- ☐ Prefer not to answer

8. How many operational vehicles are at your home available for your use?

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4

Other (please specify)

9. How many people currently live in your household?

- ☐ Just me.
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7+

Shasta Transit Brainstorm Survey - Prioritizing Transit Service

10. What language do you speak at home primarily?

- ☐ English
- ☐ Spanish
- ☐ Miao-Yao Mien

Other (please specify)

11. In which city/community do you currently live?

- ☐ Redding
- ☐ Anderson
- ☐ Shasta Lake
- ☐ Cottonwood
- ☐ Mountain Gate
- ☐ Burney
- ☐ Fall River Mills
- ☐ Shingletown
- ☐ Palo Cedro

Other (please specify)

[illegible]

Shasta County Opportunity Center

Mission: Providing meaningful work opportunities for people with disabilities.

Service Provided: Accredited vocational rehabilitation program

Service area: Shasta County

Hours of operation: Monday- Friday 8am-5pm.

Fees: No fees

Programs: 26 supported employment groups, individual placements, and an in-house work activity training program. Transportation to the OC and community work sites

Funding source: State Departments of Rehabilitation, Developmental Services, and Mental Health.

HHSA Resource guide:
<http://www.co.shasta.ca.us/docs/HHSA/home-page/ResourceGuide.pdf?sfvrsn=10>

Opportunity Center Outcomes report:
<http://www.co.shasta.ca.us/docs/HHSA/oc-docs/OCannualreport1112.pdf?sfvrsn=2>