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Sean Tiedgen, AICP, Executive Director

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) MEETING

Shasta Regional Transportation Agency, Salmon Room

1255 East Street, Redding, California

Wednesday, April 8, 2026, 2:30 – 4:00 p.m.

Submit public comments on any agenda item electronically before or during the meeting. Email your comments to questions@srta.ca.gov. Emailed comments will be accepted and read into the record throughout the duration of the meeting. Submit your comments prior to the agenda item being heard to ensure timely consideration. Limit your written comments to 250 words or less.

Submit public comments by U.S. Mail to Executive Assistant Amy Lindsey, Shasta Regional Transportation Agency, 1255 East Street, Suite 202, Redding, CA, 96001, to arrive no later than 5:00 p.m., one day prior to the meeting. If you are unable to participate and would like to request an accommodation for accessibility or are having technical problems joining the meeting, contact Amy Lindsey at (530) 262-6190.

Virtual Attendance Information

Shasta Regional Transportation Agency is inviting you to a scheduled Zoom meeting.

Topic: April 8 SSTAC Meeting

Time: April 8, 2026 02:30 PM Pacific Time (US and Canada)

Join Zoom Meeting

<https://us02web.zoom.us/j/85435680146?pwd=gcn1pF5jELmc3eHfCk3Pm2nDVoLEYz.1>

Meeting ID: 854 3568 0146

Passcode: 8675309

If information is needed in another language, or parties with a disability as provided by the American Disabilities Act require special accommodations or aides in order to participate in the public meeting, SRTA should be contacted at least 48 hours prior to the meeting. If needed, call 530-262-6190.

Si se necesita información en otro idioma, o si alguien con una discapacidad según la Ley de Discapacidades de los Estados Unidos requieren adaptaciones especiales o asistentes para participar en la reunión pública, se debe contactar a SRTA al menos 48 horas antes de la reunión. Si se necesita, por favor llame 530-262-6190.

MEETING AGENDA
of the
Social Services Transportation Advisory Council

Item	Topic	Time Allotted	Presenter
1	Call to Order, Welcome and Introductions	2:30 p.m.	Chair Longwell
2	Public Comment Period (Limit 3 minutes per speaker)	2:40 p.m.	Chair Longwell
<i>No action or discussion shall be made on any item not appearing on the noticed agenda. Members and staff may briefly respond to statements made or questions proposed by persons exercising their public testimony. (Government Code 54954.2 (2)). The council may direct staff to place a matter of business on a future agenda. The council or staff may ask a question for clarification.</i>			
3	Information Items: a) SRTA Railroad Crossing Study (Michael Kuker)	2:45 – 3:00 p.m.	Agencies and SSTAC Members
4	Action Items: a) Set Dates and Times for Upcoming SSTAC Meetings b) Approve January 14, 2026, SSTAC Meeting Minutes (attachment A) c) SSTAC's Recommendation of Unmet Transit Needs to SRTA Board of Directors (Jenn Pollom) d) Active Transportation Program Cycle 8 Project Letters of Support (Keith Williams)	3:00 – 3:45 p.m.	SRTA, and RABA Staff
5	Discussion Items: a) Update on Aging Adult Program (Hallie Fonseca) b) Bus Stop Amenities Project and Placement Policy (RABA and SRTA) c) North State Intercity Bus Route Update (RABA) d) RABA Transit General Manager Update (John A. and Zach B.) e) Vacant SSTAC Position Recommendations (Laurent) f) Provide Potential Topics for Future Meetings (All) g) Receive Updates from Transit Operators and SSTAC Members h) SRTA Updates	3:45 – 4:30 p.m.	SSTAC Members, SRTA, and RABA
6	Adjourn	4:30 p.m.	Chair Longwell
<u>The next SSTAC meeting is scheduled for July 15, 2026, at 2:30 p.m.</u>			

Voting Membership:

Wendy Longwell	Social Service Provider for the Disabled (Non-Transportation) – Chair
Patrick Geagan	Transit User with Disabilities – Vice-Chair
Hallie Fonseca	Social Service Provider for the Disabled (Transportation)
Sheila Black	Transit User 60 years of Age or Older (New Member)
Denise Highfill	Social Service Provider for Seniors (Non-Transportation)
Alef Chavarria	Social Service Provider for Seniors (Transportation)
Vacant	Social Services Provider for Persons of Limited Means
Brody Wilbourn	Consolidated Transportation Services Agency (Administrator)
David Koentopf	Consolidated Transportation Services Agency (Operator)

Alternate Voting Members (if a member from above is absent):

Tamy Quigley	Additional Member
John Andoh	Additional Member
Kelly Babcock	Additional Member
Donald Kirk	Additional Member
Vacant	Additional Member
Vacant	Additional Member

Transit Technical Support Staff:

John Andoh, Yujin Copland	Redding Area Bus Authority (RABA)
Jennifer Pollom, Sean Tiedgen, Laurent Beauregard	Shasta Regional Transportation Agency (SRTA)

Brief Transportation Acronym Cheat Sheet:

Acronym	Term
SRTA	Shasta Regional Transportation Agency
SSTAC	Social Services Transportation Advisory Council
RABA	Redding Area Bus Authority
CTSA	Consolidated Transportation Services Agency
DHCL	Dignity Health Connected Living (CTSA)
TDA	Transportation Development Act
UTN	Unmet Transit Needs
TNA	Transit Needs Assessment
STA	State Transit Assistance (source of TDA funding)
LTF	Local Transportation Fund (source of TDA funding)
SCTP	Shasta Coordinated Transportation Plan
LCTOP	Low-Carbon Transit Operation Program
SGR	State of Good Repair
FTA	Federal Transit Administration
CTA	California Transit Association
SHOPP	State Highway Operations and Protection Program
CalSTA	California State Transportation Agency

Attachments:

Attachment A: January 14, 2026, Unapproved SSTAC Meeting Minutes

Meeting Notes

SHASTA REGIONAL TRANSPORTATION AGENCY
SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) MEETING
Wednesday, January 14, 2026, 2:30-4:30 p.m.
Salmon Room
1255 East Street, Suite 202, Redding, California

*MEETING WAS HELD IN-PERSON WITH REMOTE PUBLIC PARTICIPATION AVAILABLE VIA
TELECONFERENCE*

(Note: The following meeting notes are not intended to serve as a transcript or verbatim record of the proceedings of the SSTAC, but rather as a record of the meeting time, place, attendance, and actions taken, if any.

Item #1 Call to Order, Welcome and Introductions

Chair Longwell called the meeting to order at 2:32 p.m. The chair asked for a moment of silence to honor the transit bus crash victims in Tehama County.

SSTAC members Wendy Longwell, Patrick Geagan, Brody Wilbourn, Dave Koentopf, John Andoh, and Kelly Babcock were present.

SRTA staff members Assistant Transportation Planner Laurent Beauregard, Senior Transportation Planner Jennifer Pollom, and Executive Assistant Amy Lindsey were present.

Item #2 Public Comment Period

Chair Longwell spoke on behalf of Shiela Black who was unable to connect during the meeting. Miss Black would like to report that there is not a close transit bus stop by the new Piper Way Senior Apartments off Buenaventura Boulevard, which houses residents who are elderly and/or have disabilities.

Redding Area Bus Authority (RABA) Transit Manager John Andoh answered questions to the committee. Mr. Andoh stated that RABA staff spoke to management at the Piper Way Senior Apartments on how to use the door-to-door runabout service.

Item #3 Information Items

a. Receive Updates from Transit Operations and SSTAC Members

RABA Transit Operations Program Manager Brody Wilbourn gave an update to the committee. RABA is making good progress on route adjustments on fixed-route service. RABA is actively finishing paperwork for submittal on the bus acquisitions to supplement more services.

RABA Transit Manager John Andoh gave an update to the committee. RABA has completed the integration with ShastaConnect. As of July 1, 2025, they are now overseeing that service and are working closely with Dignity Health Connected Living (DHCL). It's anticipated that sometime in March 2026 RABA will be merging both ShastaConnect and RABA Demand Response into a consolidated demand response service for seniors and persons with disabilities throughout the service area. It will now be one seamless program operated by DHCL.

RABA will be holding a public hearing in two weeks in relation to changes to their ADA eligibility process. RABA will be implementing an in-person process meaning that RABA's mobility manager will be responsible for processing the ADA applications through an interview-based process, a functional assessment test, and RABA will be getting away from medical verifications.

RABA made boundary adjustments to reflect the new route adjustments. Those include Route 3, 9, 17, and 44x. Further information can be found on the RABA website.

Mr. Andoh will email the SSTAC committee the Federal Transit Administration (FTA) Circular 4710, Chapter 9, that explains the intent of the ADA and the eligibility process that the ADA is looking for from transit operators.

RABA is updating a new Rider's Guide on all routes available which should be available shortly.

RABA is working collaboratively with SRTA, Amtrak, and San Joaquins Joint Powers Authority about launching intercity service between Redding and Sacramento. RABA is hopeful for this service to begin in Spring 2026.

SSTAC Chair Longwell gave a brief update. The Project Homeless Connect is May 11, 2026, at the Redding Convention Center from 9:00 a.m. to 2:00 p.m. City of Redding is paying for free rides to and from the event. Chair Longwell encourages the committee to share this event information.

b. SRTA Updates

Senior Planner Jennifer Pollom gave an update about FTA section 5310 for elderly and individuals with disabilities. SRTA is on the draft list to receive eight (8) projects.

Updates only, no motion.

Item #4 Discussion and Action Items:

a. Set Dates and Times for Upcoming SSTAC Meetings

The SSTAC Committee set the following meeting dates for 2026:

- April 15, 2026, Meeting moved to April 8, 2026, 2:30-4:40 p.m.
- July 15, 2026, 2:30-4:40 p.m.
- October 14, 2026, 2:30-4:40 p.m.

Chair Longwell asked if SRTA staff could change the way Discussion and Action items are listed on the agenda. List all Discussion items under one heading and possibly all Action items under another heading.

b. Approve October 15, 2025, SSTAC Meeting Minutes

No corrections/additions. SSTAC vice chair Geagan made a motion to approve the April 16, 2025, meeting minutes. By motion made, seconded (Geagan/Wilbourn) and unanimously carried, the motion passes.

c. Membership Updates (Laurent Beauregard)

SRTA Assistant Transportation Planner Laurent Beauregard gave an update on SSTAC membership. Board members Karbone and Prosperi are no longer on the committee. Don Kirk applied to become a voting member of the SSTAC Committee. SRTA reviewed Mr. Kirk's application and recommends approval to fill the Category 7, additional member position. Mr. Kirk can also fill the Category 1 membership position should board member Black be absent.

Chair Longwell asked for a motion to add Don Kirk to the SSTAC Committee. By motion made, seconded (Geagan/Wilbourn) and unanimously carried, the motion passes.

d. Caltrans Transit Plan Progress Update (Kelly Babcock)

Additional Member, Kelly Babcock gave a Caltrans Transit Plan progress update to the committee. Senate Bill 960 requires Caltrans to develop and adopt a Transit Policy and guidelines as well as to commit specific four-year targets to incorporate complete streets facilities and transit priority facilities in the SHOPP. The final policy should be available by the end of the month.

No action taken, update only.

e. Caltrans GTFS Sign Feed (Kelly Babcock)

Additional Member, Kelly Babcock gave a Caltrans GTFS Sign Feed update. The Real Time Digital Signage is working with RABA on getting at least four or more signs to place at certain stops along state highway locations to know when the bus will come. Ms. Babcock will send those locations by email to the SSTAC committee.

No action taken, update only.

f. Review Results of Transit Customer Feedback Survey (RABA)

RABA Transit Manager John Andoh gave the results of a transit customer satisfaction feedback survey. Fixed Route received 354 responses, 18 responses on Demand Response, and 26 responses on RABA Runabout. The survey showed that 91% of riders do not have access to a private vehicle, 21% of respondents were students from Shasta College, highest activity ridership was at the downtown passenger terminal, Canby transfer facility, Shasta College, Raley's on North Point, Anderson Walmart, South Market Street, Bechelli Lane, and Enterprise High School.

In reviewing results of the survey, RABA staff is making improvements including a new rider's guide, working with staff to review and improve on-time performance on routes 1, 3, and 7, to improve the Runabout service, and add more bench seating to bus stops. Mr. Andoh stated that another survey will be done in two years to continue to gauge customer satisfaction.

No action taken, update only.

g. Review of Unmet Transit Needs (Jenn Pollom)

Senior Transportation Planner Jenn Pollom gave a quick update on the review of unmet transit needs. SRTA worked with RABA on outreach and included unmet transit needs questions on the recent RABA survey. At the upcoming April 8, 2026, SSTAC meeting the committee will discuss unmet transit needs and give a recommendation of those needs to the SRTA board of directors at their meeting on April 30, 2026.

h. Update on Aging Adult Program (Hallie Fonseca)

Ms. Fonseca was not present at this meeting. This agenda item will be heard at the next meeting.

i. Provide Potential Topics for Future Meetings (All)

Possible future meeting topics include:

- Senior Transportation Planner Jenn Pollom will look into adding an item to the agenda regarding housing needs and collaborating with other local agencies on those needs.
- Senior Transportation Planner Keith Williams requested to present Active Transportation Program Cycle 8 projects that SRTA will be taking for the program's grant applications.
- RABA Intercity bus service update.

- SRTA North State Intercity transportation bus system update.
- Chair Longwell asked if RABA could present on which types of bus stops go where? Which stops get benches and covers? Senior Transportation Planner Jenn Pollom stated SRTA will also present on this item as it was part of their Long-Range Regional Transportation Plan.
- SSTAC member Don Kirk asked if RABA could put up signage on the buses to ensure riders have their money or pass ready upon entering the bus. This could help keep the buses running on time. DHCL David Koentopf suggested having a discussion on rider fares and discounts so that the committee receives information on what's available. Chair Longwell would like to know what the policy is for drivers and how long they should wait.

There being no other business to discuss, Chair Longwell adjourned the meeting at 4:10 p.m.

Item #5 Adjourn

Respectfully submitted,

LB/acl