

Meeting Notes

SHASTA REGIONAL TRANSPORTATION AGENCY
SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) MEETING
Wednesday, October 15, 2025, 2:30-4:30 p.m.
Salmon Room
1255 East Street, Suite 202, Redding, California

*MEETING WAS HELD IN-PERSON WITH REMOTE PUBLIC PARTICIPATION AVAILABLE VIA
TELECONFERENCE*

(Note: The following meeting notes are not intended to serve as a transcript or verbatim record of the proceedings of the SSTAC, but rather as a record of the meeting time, place, attendance, and actions taken, if any.

Item #1 **Call to Order, Welcome and Introductions**

Chair Longwell called the meeting to order at 2:30 p.m.

SSTAC members Patrick Geagan, Hallie Fonseca, Brody Wilbourn, Kary Carbone, Tamy Quigley, Dave Koentopf, John Andoh, and Kelly Babcock were present.

SRTA Staff members Assistant Transportation Planner Laurent Beauregard, Senior Transportation Planner Jennifer Pollom, and Executive Assistant Amy Lindsey were present.

Item #2 **Public Comment Period**

No one wished to speak.

Item #3 **Information Items**

a. **Receive Updates from Transit Operations and SSTAC Members**

RABA Transit Operations Program Manager Brody Wilbourn gave the following updates: RABA received approval to create the new Route 5X in partnership with San Joaquin's Joint Powers Authority to operate two round trips between Redding and Sacramento via I-5 cities; RABA has two new trolleys that replaced two older buses due for retirement.

RABA Mobility Manager Hallie Fonseca reported that feedback has been very positive regarding the new trolleys. The buses will be used on regular routes 3, 4, 11, and 14 as well as for special community events such as Think Pink, Christmas Parade, and the Holiday Light Tour.

RABA Transit Manager John Andoh stated that the trolleys are gasoline hybrid and that starting January 1, 2026, 25 percent of new purchases must be zero-emission vehicles. Starting January 1, 2029, 100 percent of new purchases must be zero-emission vehicles. Mr. Andoh gave a ShastaConnect update,

which is now operated under RABA, and has implemented seniors and non-ADA passengers who are now able to ride ShastaConnect unrestricted. All boundaries have been eliminated. In 2026, Mr. Andoh hopes to consolidate ShastaConnect and Demand Response into one comprehensive demand response program operated by Dignity Health.

Dignity Health Connected Living (DHCL), Director of Transportation, Dave Koentopf reported that DHCL has completed their first quarter as a CTSA provider through RABA. All buses received new installation of Fairboxes and collision avoidance software/hardware to help with safety standards for the drivers and the public. Mr. Koentopf gave thanks to the RABA team for great partnership.

Redding VA Clinic Administrator, Aaron Wolf gave thanks to SRTA, RABA, and DHCL for continued services provided to their veterans.

b. SRTA Updates

SRTA Senior Transportation Planner Jennifer Pollom reported that there will be two items on the October 30, 2025, Board of Directors agenda that could be of interest to the SSTAC.

1. Item #7-5 Receive Final Update on ShastaConnect Transit Services for Fiscal Year 2024/25; and
2. Item #7-4 Receive Information on Federal Transit Administration (FTA) Enhanced Mobility of Seniors and Individuals with Disabilities (Section 5310) Applications

In 2018, SRTA was awarded 8.6 million for zero-emission intercity bus service connecting Redding to Sacramento as well as valley feeder buses. SRTA is currently working with CalSTA, Caltrans, and RABA to see what vehicles could be purchased to use those funds.

Updates only, no motion.

Item #4

Discussion and Action Items:

a. Set Dates and Times for Upcoming SSTAC Meetings

The SSTAC Committee set the following meeting dates for 2026:

- January 14, 2026, 2:30-4:30 p.m.
- April 15, 2026, 2:30-4:30 p.m.
- July 15, 2026, 2:30-4:30 p.m.

b. Approve April 16, 2025, SSTAC Meeting Minutes

No corrections/additions. SSTAC vice chair Geagan made a motion to approve the April 16, 2025, meeting minutes. By motion made, seconded (Geagan/Fonseca) and unanimously carried, the motion passes.

c. Caltrans Transit Plan Progress Update

Caltrans D2, Transit Coordinator, Kelly Babcock gave an update on the Caltrans Transit Plan. Comments on the plan must be received by October 30, 2025.

Updates only, no motion.

d. Review Results of Transit Customer Feedback Survey

LSC Transportation Consultants, Transportation Planner, Chris Sterner presented the results of the RABA Transit Customer Feedback Survey and answered questions from SSTAC.

RABA Transit Manager John Andoh asked if any unmet transit needs were received. Mr. Sterner responded that some were received and will be forwarded for review. Mr. Andoh specifically asked if there were any comments about evenings, early mornings, or going to specific communities not currently served.

Vice-Chair Patrick Gaegan asked if the survey could be sent directly to him to fill out. Mr. Sterner will send the survey links to SRTA Assistant Planner Laurent Beauregard to send to all SSTAC members.

e. Update on Aging Adult Program Progress

Hallie Fonseca stated, no meeting updates to report.

Senior Transportation Planner Jennifer Pollom asked Ms. Fonseca to explain to the committee what the Aging Adult Program is. Ms. Fonseca stated there's one program through Shasta County and one through PSA 2 Area of Aging. These agencies are looking for programs to assist our aging population whether it's through free or reduced fares.

Chair Longwell asked why RABA is no longer doing free rides for seniors. Mr. Andoh stated that RABA and PSA 2 had a contractual disagreement. PSA 2 is no longer funding the program. RABA is now pursuing funding through 5310, a grant application with Common Spirit through Dignity Health, and a National RTAP grant.

Ms. Fonseca also spoke about a Volunteer Driver program through RABA to kick off in January 2026. This program will work as a mileage reimbursement program to be paid at the higher business/self-employed rate and will be open to anyone who lives outside of a public transit service zone or route. If you cannot be served by RABA buses, RABA Demand Response, RABA Run About, or ShastaConnect then you would be eligible for the program.

f. Receive Suggestions from Council Members Relative to Potential Topics for Future Meetings

Senior Transportation Planner Pollom will be discussing the unmet transit needs at the January SSTAC meeting.

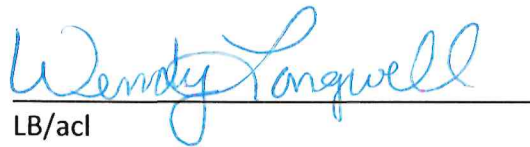
Chair Longwell asked Ms. Fonseca to report back in January on any Adult Aging and any funding updates. Ms. Fonseca stated that Mr. Andoh or Mr. Wilbourn would be able to provide those updates.

Chair Longwell asked Mr. Wilbourn if he could provide an update at the January SSTAC meeting on the Redding to Sacramento service.

There being no other business to discuss, Chair Longwell adjourned the meeting at 3:35 p.m.

Item #5 **Adjourn**

Respectfully submitted,


LB/acl