

Shasta Regional Transportation Agency
Response to Questions on
Request for Proposals (RFP) for Information Technology (IT) Support Services
Posted: February 4, 2020

Q1: Is it possible to do a tour/walkthrough of the facilities to be covered by this contract?

A1: Yes. SRTA will be issuing an addendum to the RFP shortly clarifying this process.

Q2: Has all network cabling been installed and certified by a low-voltage specialist?

A2: All existing network cabling was installed by World Telecom & Surveillance, Inc. of Redding, California.

Q3: Can you provide the make and model for the items in the technology infrastructure list on pages 3-4? (e.g. One (1) firewall appliance, Cisco ASA 5506-X)

A3: Please see below:

- Nine (9) workstation PCs (all running Windows 10 Professional), including:
 - One (1) Dell Vostro 360 workstation¹
 - One (1) Dell Precision T5600 workstation²
 - One (1) Dell Precision Tower 7810 workstation
 - Three (3) Dell OptiPlex 7040 workstations
 - One (1) Dell Precision T5800 workstation
 - Two (2) Dell OptiPlex 3050 workstations
- One (1) Apple iMac [Retina 5K, 27-inch, 2017] (macOS Catalina with Boot Camp Windows 10 partition)
- Three (3) older PCs in reserve for emergency use, including:
 - One (1) Dell OptiPlex 790 workstation
 - One (1) Dell OptiPlex 7020 workstation
 - One (1) Dell OptiPlex 990 workstation
- One (1) MacBook Pro [15-inch, Early 2011] (macOS Sierra)³
- Three (3) tablets, including:
 - Two (2) Apple iPads
 - One (1) Galaxy Tab A (Android)
- One (1) HP LaserJet 4100 networked printer
- One (1) Kyocera TASKalfa 5052ci networked copier (multi-function machine)
- Two (2) Vizio E75-E1 HDTVs and one (1) Dell OptiPlex 7050 media PC (conference room)
- One (1) Dell PowerEdge R540 rack-mounted primary server (Microsoft Windows Server 2016)
- One (1) Dell PowerEdge R420 rack-mounted secondary server (Microsoft Windows Server 2016)
- One (1) APC Smart-UPS 1000VA LCD RM 2U 120V rack-mounted power supply
- Two (2) network switches, including:

¹ To be replaced by a Dell OptiPlex 3070 by the time the contract begins.

² To be replaced by a Dell Precision 3060 by the time the contract begins.

³ Primarily used to run PowerPoint during board meetings.

- One (1) Cisco SG350 28-port gigabit switch
- One (1) Cisco SG200 50-port gigabit switch
- One (1) SonicWall TZ300 firewall appliance
- One (1) electronic door lock system⁴
- One (1) networked video recorder and camera system⁵
- Five (5) Cisco WAPs
- Network cabling
- Twelve (12) uninterruptible power supplies (UPS)
- ESI-50 Communication Server: 3 ESI60 phones, 7 ESI40 phones and voicemail
- 1 Polycom SoundStation2 speakerphone
- Two (2) Apple iPhones on the Verizon network

Q4: Is the item referred to as a rack mounted power supply an uninterruptible power supply? If so, what make and model?

A4: Yes. More details are in A3, above.

Q5: A media PC is mentioned. Is the media PC attached to the conference room TV? What operating system does it run? What is the make and model?

A5: Yes, the media PC is mounted on the rear of one of the two conference room TVs. The second TV mirrors the display of the first via a HDMI run. The make and model are noted in A3, above.

Q6: What hardware and software comprise your backup infrastructure?

A6: Our primary server (Dell PowerEdge R540) is backed up nightly to our secondary server (PowerEdge R420) which then syncs a nightly backup to two offsite location per IT vendors agreement with offsite backup vendors.

Q7: Are the ESRI and Bentley System Cube software programs covered by active vendor and support contracts?

A7: Yes. SRTA manages these contracts. However, the selected IT firm will serve as a technical contact for the software solutions and will be responsible for assisting designated staff with potential software downloads, configuration, and license maintenance.

⁴ In the interest of site security, SRTA will disclose details with the vendor after the contract is awarded.

⁵ This system is leased from another vendor. In the interest of site security, SRTA will disclose the detail with the vendor after the contract is awarded.